

# airportsfocus

## EDITORIAL

Amidst challenging times, closing ranks and proposing imaginative solutions to increase our revenues while streamlining our organization and costs are keys.

The Rice Solidarity 2 campaign is drawing to an end. It was a success and everyone, the management and the staff members, was united in lending a hand for those of us (and their family) who needed it most.

Taking this opportunity, I would like to extend my heartfelt thanks to all you who had given up your days off, Saturdays and Sundays, to help organize the distribution of rice to your colleagues. That's truly a speaking testament of how solidarity should mean.

For the coming years, we plan to initiate more actions aiming at facilitating our staff members' everyday life. Our companies SCA/CAMS are definitely keeping up with high standards when it comes to the personnel's well-being and health.

Similarly, there is a wide selection of opportunities which is now considered in order to further rein-

force our community. The airports' Recreational Committee and the Sports Committee have been requested to initiate events that will bring us together during some of the most significant Khmer public holidays.

On the occasion of the next Khmer New Year, in addition to our regular staff's party, two airports' soccer teams will have the opportunity to challenge Cambodia's National Team during a festive BBQ afternoon.

All along the year, "Airports Focus" will inform you on events that can be of any interest for every staff members: concerts, sports activities (Siem Reap Half Marathon, volley ball tournaments etc), exhibitions, staff parties, to name a few.

Although the price of fuel has been recently decreasing - but let's keep in mind that future trend is to steady rises -, we ought to be aware of the necessity to save energy consumption at our workplace. Not only for the sake of scaling down operational costs but also in the view of eco-friendly environmental contribution.



Starting with this "Airports Focus" onwards, we will regularly have a story on saving and its various aspects. You may want to report to the next pages and enjoy reading the first article that tackles that critical issue (Q&A with Energy Saving Manager) Also, to highlight the importance of it, we have designed a new symbol that is going to accompany all topics related to saving and eco-friendly initiatives.

Therefore, the small ant character is to remind you about how we have to combine our work with sustainable growth.

You are all welcome to share your ideas and send your contribution to the newsletter's team for publication: saving and, in particular, protecting environment are indeed concerns for each one of us.

The year 2008 is wrapping-up and I would like to take the opportunity of this Editorial to wish you and your family all the best for the New Year. May 2009 bring you health and success in all your endeavors.

**Nicolas Deviller**  
CEO of SCA and CAMS

## AIRPORTS FEATURE

### PPIA's New Infrastructure on Construction

To further upgrade the facilities, the airport has embarked on a development programme. It started by mid 2008 and is scheduled to be completed in 12 months.

The objective of building a new parallel taxiway is to significantly improve the airside capacity and enhance services. The 1,240-meter long and 44-meter wide taxiway will complement the two other ones, ease peak-hour traffic and speed airplanes rotation.

Borei Wongsanith, one of the SCA's engineers supervising the works, says: "The construction is being co-monitored by the Department of Engineering



of the State Secretariat of Civil Aviation and WilburSmith Associates, a foreign consultant. The investment should amount to US\$ 5 million and the commissioning of the taxiway is planned around April 2009."

The second major work under progress is a ditch along the runway. It is aimed at draining water, especially during the rainy season, and preventing the flooding of the runway. The ditch is 2,400-meter long, out of



which 1,500 meters consist of renovation while the remaining will be newly dug - the bed is paved with concrete. Its wall will be covered by granite for protection from erosion. "The new ditch, Borei Wongsanith points out, is to guarantee that our runway will be long-lived and safer."

**Khourn Thongsin**  
Communications Department

## ONE MAN, ONE ACTIVITY

### A Would-Be Teacher Injects Own Values to Terminal Job

Mr. Tim Sokun, 32, was born in Preah Sdach (Prey Veng province). Sokun, who has just been appointed as Passenger Terminal Assistant Manager at Phnom Penh International Airport, describes his personal life: "I am the youngest among the three children. I came from a farmer family. My father had passed away before I was born. In 1985, my family moved to Phnom Penh where my mother ran a small vending business. Thanks to her, I finished my studies at Tuol Svay Prey High School and managed to get my Bachelor Degree in Marketing from National University of Management in 1999."

Sokun dreamt of becoming a teacher because he wanted to transfer his knowledge to the next generations. "Even now, this is still on my mind," he says.

While studying, he also worked part-time for Indochina Research, a Cambodian marketing research



company, and became Head of Quality Control. In 2002, his attention was drawn by a newspaper ad for a job at the airport. At first, Sokun was hesitant because he was not aware of the airport work and environment. However, he decided to apply for the job and successfully passed the interviews to become Passenger Terminal Coordinator. Shortly after, he went for a training course in Singapore.

"As Passenger Terminal Coordinator,

discipline is a priority as we have to monitor various and multiple activities including information sharing, cleanliness of the terminal, coordination between teams and so forth," said Sokun. "Appropriate time management and prioritizing are also keys," he added.

With his new position, he is determined to best manage his crew, meaning serving passengers in a professional manner and motivating his crew to improve their performance, to name a few.

As Passenger Terminal Assistant Manager, he is responsible for management of the whole terminal, and this requires him to manage and to regularly monitor all activities related to the terminal. In problem-solving, he always adheres to the values of fairness, equality and dignity.

**Khourn Thongsin**

*Communications Department*

day. To deal with bird strike hazard, large international airports are equipped with modern technology to ward off birds and animals. Some use eagles to chase away birds.

## Thomsonfly

**T**HOMSONFLY, one of the largest international airlines in the world under TUI Group's management, is a joint-venture between France, England, Belgium, Germany, Sweden, Morocco and The Netherlands.

Under its slogan 'Not Just a Travel, but a Travel with Smiles', THOMSONFLY has been successful everywhere it goes.

THOMSONFLY has charted three flights to Cambodia including a Boeing 757 flight with 90 passengers from Australia to Siem Reap on 4th November 2008, a direct one with 284 passengers from Greece to Phnom Penh on 31st October 2008 and a Boeing 767 flight with 284 passengers from Copenhagen, Denmark, to Phnom Penh on 14th November 2008.

THOMSONFLY will operate two flights per month to Phnom Penh from the end of 2008 till 2010.

## HUMAN RESOURCES

### Management Seminar 2008 Focuses on Long-Term Strategy

**T**he 2008 International Airports Management Seminar was held on 10th October 2008 in Siem Reap. It was an opportunity to discuss on the future of our airports. The seminar was conducted at the time when Cambodia experience tourist slowdown due to global economic crisis.

Eighty six participants from all departments of Phnom Penh, Siem Reap and Sihanoukville international airports actively brainstormed on how to further enhance our airports' services based on the results of the surveys conducted



in August-September. "Global economic crisis has caused turbulence as well as failure of many airlines in the world, so this seminar is to promote long-term strategic cooperation and collaboration between SCA/CAMS communities in order to better respond to the current sit-

uation," asserted Nicolas DEVILLER, SCA/CAMS CEO "This is an opportunity for all of you to share your ideas and sophisticated approaches to managing of the airports' services as well as visions for the company and the airports for the coming decade," he added.

The seminar was successfully completed, with participants embracing new ideas and clear objectives to meet.

**Khourn Thongsin**

*Communications Department*

### Phnom Penh International Airport's Cargo Tracking System

**F**or the convenience of all cargo-owners at the Phnom Penh International Airport, SCA's Information Technology Unit set up a Cargo Tracking System. The Warehouse Office initiates the system to improve the quality of airport's services.

All cargo-owners can use the system anywhere via the airport's website at [www.cambodia-airports.aero](http://www.cambodia-airports.aero). They enter the invoice's numbers in the cargo tracking page and receive information about cargo transport schedule, destinations, flights, quantity and so forth. Not only the cargo-owners but also international airlines can easily track the cargos carried by their aircraft.

All the clients can use a computer at the International Airport's Warehouse Administrative Office to check free of charge for information about their cargos.

The system helps reduce the amount of time spent by the airport staff in responding to inquiries of cargo-owners. It also allows the staff to effectively carry-out other tasks.

## BRIEFS

### Bird Hunting for the Sake of Safety

Many plane-crash cases in the world have involved flocks of birds flying while aircraft was landing or taking off.

Similar to all airports in the world, a dedicated crew at the Phnom Penh International Airport always monitors key areas such as the runway and several other ones. In the early morning, it ensures that those airside facilities are clear of birds. At the airport, Éric Chancel is

in charge of hunting troublesome birds.

"Every early morning before the air traffic starts, I always monitor the bird flocks based on international civil aviation procedures and with information from air traffic controlling unit. I hunt them to ensure of air traffic security in the airport zone", says Éric Chancel. In 2007, he successfully hunted 1,445 birds including sparrows, doves, herons, etc.

Air traffic at the Phnom Penh International Airport has been smooth for the hunting is performed every



**QUESTION & ANSWER**

**Phan Phyrun**

The 29-year old young man joined SCA's Technical Department just a few months ago. He is in a charge of a new and crucial task: elaborating schemes and implementing actions to save energy consumption at our airports.



**Question (Khek Norinda):** Phyrun, you have an extensive professional experience for a young man?

**Answer (Phan Phyrun):** Everything went so fast for me! Just after getting my Electrical Engineer Diploma from the Institute of technology of Cambodia (ITC) in 2001, I was hired by Coming Khmère. For five years, I had worked in different fields and held various projects: I was assigned at the Design Office then appointed Site Supervisor and, later on, Site Manager (for the construction of passenger terminals at Siem Reap International Airport). In 2006, I went to Egypt for a huge project of dam construction. That was for Vinci (one of the shareholders of SCA). Therefore yes I had been lucky enough to work for very interesting projects...

**Q:** ... And very often with some kind of ties with SCA?

**A:** That's right. Until I became fully part of the airports' projects by joining SCA in September 2008 and by becoming Energy Saving Manager.

**Q:** Can you talk about your current missions?

**A:** The objective is to design a programme aiming at streamlining energy consumption at our airports. With the costs of fuel skyrocketing and facing more pressure on eco-friendly initiatives, it makes sense.

During the plan elaboration phase, we are going to assess the present situation and define our levels of consumption regarding electricity, fuel and water. So right now we have been carrying-out surveys at PPIA and SRIA.

**Q:** What will be the next steps?

**A:** We have set a target of 20% minimum saving for 2009. All the actions will be implemented starting next January. It starts with a training component and an awareness-building campaign towards the staff members. It is crucial that our people should understand the rationale behind energy saving, because it is everyone's concern. They have to integrate it in their daily working acts. Then we will have very specific and down-to-earth actions: use of specific equipment (bulbs less energy consumption yet more efficiency, higher efficient motors...), regulated operating hours of air-conditioning/lighting according to occupancy characteristic, improvement of the leakage of cool air throughout buildings, promotion of the use of eco-friendly energy such as solar energy, wind energy...



**EVENTS / SPONSORING**

**Boat Racers Received Donation from SCA**

As a celebration during the Water Festival, SCA donated T-shirts, shorts and caps to 180 Cambodian boat racers from Takeo province on 9th November 2008. Srey Sar Sok Sen Chhey and Prey Kabas Sok Sen Chhey boats, which had always been in the first place in previous years, repeated the success again in 2008.

**Computers Donation to Descartes High School**

To respond to the request of the school's principal, SCA donated 19 computers to the French high school. The donation allows over 585 students to have new equipment and will greatly enhance their skills in computer science.



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